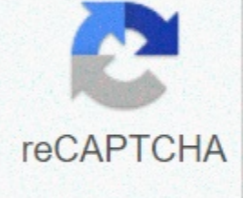




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Roku 2 not connected to wifi and lost remote

The IP address is assigned by the router, so until you get connected to a net your Roku has no IP address.The Roku app on a phone or tablet can only connect to a Roku that is already set up and connected to the same network the phone or tablet is on. That means the app can't be used to connect and do anything with a Roku not yet set up on your current network.If the Roku was originally connected to a net and if it has not had a factory reset since then, it is still trying to connect to the old network name (SSID) and password as was used previously. If you can reset your current router to use this SSID and password, then your Roku should connect. At that point, the Roku app on a mobile device connected to that same net should be able to find and control your Roku.Otherwise, you'll need to have a remote compatible with your Roku model to set up your connection to the new network/password. All units other than Roku sticks will respond to a shared set of infrared (IR) commands so any cheap universal remote you find at Walmart or a dollar store that says it is compatible with Roku will work as long has you have a direct line of sight to the Roku. Or you can buy one from Roku via sticks are usually out of sight behind the tv and so do not use IR. For Roku sticks you will need a Roku remote connecting via radio frequencies (RF). See or search on Ebay or Amazon for a remote for your Roku model number. Purple Roku sticks have long been out of production and require a unique remote that is no longer available. Roku Streaming Stick +, 3810X, Ser YH0059427035, wifi - Samsung UN55ES6100Roku Streaming Stick, 3600X, Ser 5S56D8240827, wifi - JVC EM37TTCL Roku TV 43S425/C107X, Ser X000001R60KV, wifi View solution in original post Page 2 The IP address is assigned by the router, so until you get connected to a net your Roku has no IP address.The Roku app on a phone or tablet can only connect to a Roku that is already set up and connected to the same network the phone or tablet is on. That means the app can't be used to connect and do anything with a Roku not yet set up on your current network.If the Roku was originally connected to a net and if it has not had a factory reset since then, it is still trying to connect to the old network name (SSID) and password as was used previously. If you can reset your current router to use this SSID and password, then your Roku should connect. At that point, the Roku app on a mobile device connected to that same net should be able to find and control your Roku.Otherwise, you'll need to have a remote compatible with your Roku model to set up your connection to the new network/password. All units other than Roku sticks will respond to a shared set of infrared (IR) commands so any cheap universal remote you find at Walmart or a dollar store that says it is compatible with Roku will work as long has you have a direct line of sight to the Roku. Or you can buy one from Roku via sticks are usually out of sight behind the tv and so do not use IR. For Roku sticks you will need a Roku remote connecting via radio frequencies (RF). See or search on Ebay or Amazon for a remote for your Roku model number. Purple Roku sticks have long been out of production and require a unique remote that is no longer available. Roku Streaming Stick +, 3810X, Ser YH0059427035, wifi - Samsung UN55ES6100Roku Streaming Stick, 3600X, Ser 5S56D8240827, wifi - JVC EM37TTCL Roku TV 43S425/C107X, Ser X000001R60KV, wifi View solution in original post a440nick Topic Author Posts: 1 Joined: Sat Mar 01, 2014 11:50 am Sat Mar 01, 2014 11:58 am Ok, so I may be completely boned here, but...I just moved, realized that I lost the remote to my Roku XD 2. I could control it with the iPhone app just fine, except I need to connect the Roku to my WiFi so I can retrieve the Roku IP address and connect the Roku to the iPhone. Is there any way I could connect to my WiFi without a remote control? Should I go buy a universal remote? The posts here show mixed results with that. I'm not keen on waiting a week or more for a new Roku remote to come in the mail should I elect to order one online... kc8pql ** Valued Community Member ** Posts: 9026 Joined: Fri Jan 23, 2009 3:54 pm Location: US Sat Mar 01, 2014 12:26 pm Should I go buy a universal remote? The posts here show mixed results with that. I'm not keen on waiting a week or more for a new Roku remote to come in the mail should I elect to order one online...Unfortunately those are your only two options.

No, I don't work for Roku. Netflix Player N1000X, XDS 2100X (premature death by lightning)Roku2 XD 3050X, Roku2 XS 3100R, Roku2 4210R knuckle ** Valued Community Member ** Posts: 4689 Joined: Fri Jul 08, 2011 6:16 pm Location: Florida,USA Sat Mar 01, 2014 12:29 pm a universal in then interim would be a good idea -- cheap rca's from walmart (read the back of the box, should list roku) -- no gaming functions tho ROKU 3 4114AT076252 ROKU 2 LT 16A182002191ROKU 2 LT #2 16A19K025194ROKU HD 18D2CP067635Roku TV 2N002P050587 2WE012050587ROKU HDMI STICK 5S35CF000124Roku Express + YU000X236772 all running wireless on a Technicolor C2000T RickRansom Posts: 2156 Joined: Sat Nov 12, 2011 3:23 pm Location: PH Sat Mar 01, 2014 1:41 pm Buy another Roku that has the infrared remote? If you can get a Roku 1 or a Roku LT, those come with the IR remote. That's if you have a second TV and you want to have a Roku there. Just my 2c. Retired- Now works at Riot Games michaelpoolerva Posts: 1 Joined: Mon Apr 28, 2014 3:28 pm Mon Apr 28, 2014 3:52 pm If you lose your remote to a Roku streaming stick that is not already connected to a wifi you will be okay if you know anyone who will loan you their remote. In a few minutes you can pair the borrowed remote with your streaming stick. (plu-in the Roku to your TV. Remove and put back the batteries from borrowed remote. Push the tiny black button at the bottom of the battery section. A green light should be flashing. Wait a few seconds. If there is no change on the TV screen, unplug the power from the Roku and put it back. Your screen should have ROKU letters jumping up and down. Push the HOME button. Go to settings and connect your Roku streaming stick with the router. The borrowed remote should be working with the streaming stick. You can now use a downloaded app also to work the streaming stick. Thank your friend for allowing you to use the remote. (Re-pair it with their Roku by removing the batteries, pushing the little button.) ajmiller79 Posts: 1 Joined: Thu Dec 25, 2014 9:27 am Thu Dec 25, 2014 9:34 am I recently had the exact problem, although my remote isn't "lost" but I can't remember where it's packed and I have a TON of stuff. So... what I did was add the Roku to my phone's WatchOn app provided by Samsung and it worked fine. It was a little slower and annoying to use that way but it worked well enough to enter the new WiFi info so now I'm good with the Roku app! Hope this helps! RokuDale Roku Engineering Posts: 2065 Joined: Wed Aug 19, 2009 10:59 am Thu Dec 25, 2014 12:56 pm The Roku should automatically connect to the Wap it was last connected to. Did you change to a different WAP? or change the password? If it connect by itself, you app on the smartphone should still be able to find it as it makes itself discoverable.Also to find the IP address, you should be able to access your WAP via a login and find out the list of IP addresses assigned on the wifi.Roku's are widely used. Maybe ask some friends if they have a Roku and if you could borrow a remote to get yours back online. Jag519 Posts: 1 Joined: Fri Mar 06, 2015 3:11 pm Fri Mar 06, 2015 3:15 pm I'm trying to use but since I'm at a different place I'm not connected to the internet. I tried plugging it in to my router via ethernet and tried plugging it straight into my computer to see if for some reason that would work. neither did.Did anyone figure out a way to make it work? kc8pql ** Valued Community Member ** Posts: 9026 Joined: Fri Jan 23, 2009 3:54 pm Location: US Fri Mar 06, 2015 3:22 pm As noted above, the only way to do the setup on a new or different network it with physical remote.Network remotes like remoku or the phone remotes won't work because the Roku isn't connected to a network until you do the setup.

3:16 pm Thu Nov 12, 2015 3:22 pm I know this is an old thread, but I found it when I ran across the same problem. I was thankfully able to come up with a free solution!My cell phone (Samsung Galaxy S5) came with a pre-loaded app called Peel Smart Remote (which I'm sure could also be downloaded from the app store). It's basically a universal remote control app and it lets you add a bunch of different devices. I was able to successfully add on my Roku even though it wasn't on the same wifi network. I added it as a new Media Streaming Device, it has you select the brand (Roku), it then scans to see if it's on the same wifi network and if it is, setup moves forward. However, you're in this situation because it isn't on the same wifi network. It gives you the option of manually entering in an ip address (this won't work for you) or there's also a button at the bottom that says something along the lines of 'Continue with manual setup'. This is the option you choose and then it worked seamlessly for my Roku LT. I was able to control it and connect it to my new wifi network with no issues. Users browsing this forum: No registered users and 18 guests Page 2 roku not connected to wifi lost remote. how to connect roku 2 to wifi without remote

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